

DELIVERY POLICY

We have worldwide delivery.

1.TERMS OF DELIVERY

Sending your order is carried out within three days after payment. Additionally, consider the delivery time of the transport company in your region. We strive to comply with these deadlines, but during periods of large loading, sending may take a little longer.

Delivery of your order is fully controlled by the transport company.

Delivery is carried out by the transport service only at the address specified when paying for the order.

After your order has been shipped, we will send you information (tracking link, declaration number, approximate delivery time) to the email you provided during purchase.

Sometimes technical updates for our systems or force majeure circumstances, such as extreme weather conditions, mean that the delivery time for an order requires changes. However, we will always make every effort to keep these temporary changes to a minimum. Our company cannot be held responsible for parcels that have been lost or stolen as a result of any special situations of delivery by the transport company.

At any time, you can request a shipping declaration by contacting us in any way convenient for you.

2.CHANGING YOUR DELIVERY ADDRESS

We start processing your order as soon as it is submitted, so, unfortunately, we are unable to change the delivery addresses once the order has been placed.

Please note that any changes you make to your account after an order has been placed will not take effect.

3.CUSTOMS AND DUTY CHARGES

If you're ordering products to be delivered outside of the Ukraine, they may be subject to taxes, fees, levies or other charges due to local laws or customs rules. Whoever your order is addressed to is responsible for all customs costs associated with the import of the products, and will be required to pay any additional charges for international delivery.

These include import duty, formal customs entry, taxes, levies and other charges that apply outside the Ukraine in other foreign countries.

Because you (or the recipient of the products, if different) will be the importer for all international deliveries of the products, it's your responsibility to check that the products you order comply with the state and local (local, federal, etc.) import regulations of the foreign country and that there are no local requirements or restrictions that may affect your products. Make sure you check this before you order.

4.PACKAGE TRACKING

After your order has been sent, you will receive a letter in the e-mail address you provided during registration, which will contain a link to the transport service, declaration number and delivery time.

Email support – office@order.link

Please, pay special attention to the fact that Team <http://order.link/> isn't responsible for the work of companies that deliver goods. After sending order to the transport company and providing you with tracking number, order is considered fulfilled.